

La Cumbre Mutual Water Company

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January 2022

STAGE I DROUGHT LEVEL – WATER CONSERVATION EFFORTS

Dear La Cumbre Water Customer,

The following is an update on your latest conservation efforts and our continued efforts to optimize use of existing water supplies and search for new sources of water.

We normally plan to receive about half of our total water supply from the State Water Project. This past year the State Water allocation was 5%. For 2022, the initial allocation for State Water has come out as 0%. To shore up supplies for this year and next year, we bought expensive supplemental water from various areas throughout California. We continue to look for alternative sources, but there are no guarantees we will find them. On October 25, 2021, the Board of Directors approved a Water Conservation Plan, available on our web site, that establishes a four-stage water supply-demand scale to guide LCMWC's response to water supply conditions.

The overall usage has dropped considerably (23% in October and 18% in November) compared to 2020, which is great news. We are still concerned with water usage, in particular outdoor usage. As you may have seen, the State Water Resources Control Board is ready to implement fines targeting wasteful water practices (which may include washing cars, excessive irrigation, and washing of hardscapes). Outdoor irrigation is the single largest use of water, and we urge our customers to turn off irrigation just prior to and after rain events. During the winter months and into spring, we are asking customers to voluntarily switch from running their system to no more than once a week. We are offering a \$100 rebate for WaterSense irrigation controllers that will automatically adjust the irrigation times based on the weather and time of year. Alternatively, you can go to our website and find the weather-based County Water Percentage Adjustment which is adjusted weekly.

Please call the office to take advantage of a complimentary water audit (a \$750 value) by our professional staff. Many recently completed audits have found a need to address deferred maintenance of the customer's system. Drip emitters that have popped off, holes in the drip tubing, older style sprinklers that are inefficient and areas where only dirt is being watered. We are happy to evaluate your system which may help lower use and your water bill. After completion of the water audit, we are offering 25% credit for repairs made based on our water audit recommendations, not to exceed a \$5000 cap per property, while the allocated money is still available.

We also have recently added water saving dishwashers and clothes washers to our rebate program. For more water saving tips and to find out more information on the limited rebate offers, please go to www.lacumbrewater.com. For all questions or comments please email office@lacumbrewater.com or call 805 967-2376. Thank you for conserving.

Kind regards,



Alex Rodriguez
Board President

RECOMMENDED CONSERVATION MEASURES

Demand Reduction Topic	Explanation
Eye On Water App	Download and use the LCMWC smartphone app
Leak detection and repair	Use the EyeOnWater app and the LCMWC water use survey results to detect leaks. Repair any leaky or malfunctioning devices.
Replace older water using appliances, plumbing and other devices or fixtures	LCMWC offers rebates for specific water saving appliances and plumbing fixtures.
Landscaping irrigation	Limit outdoor irrigation that results in runoff onto nearby surfaces (outside their intended use).
Landscaping irrigation	Stop landscape irrigation during rain events and within 48 hours after a measurable rain event.
Landscaping irrigation	Schedule landscape irrigation to occur after 9 PM and before 10 AM to reduce evaporation.
Landscaping irrigation	Reduce landscape irrigation duration and frequency during winter and other periods when vegetation requires little water.
Landscape evaporation control	Place mulch around landscape to retain soil moisture.
Landscape plantings	Plant native and drought tolerant plants.
Outdoor hardscape cleaning	Use a broom or blower to clean hardscape, rather than using water.
Vehicles washing	Customers are encouraged to wash their cars and other vehicles at car washes, where water is naturally infiltrated or recycled.
Hose Nozzles and Sprinklers	Use hose nozzles and sprinklers with timers and automatic shutoff features.