La Cumbre Mutual Water Company

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May 2022

STAGE I DROUGHT LEVEL – WATER CONSERVATION EFFORTS

Dear La Cumbre Water Customer,

The following is an update on our latest conservation efforts and our continued search for new sources of water.

We typically plan to receive about half of our total water supply from the State Water Project. This past year, our allocation was 5%, up from 0% from the prior year. For 2022, the current projected allocation for State Water is only 5%. Last year, to shore up supplies, we procured expensive supplemental water from various parts of California. We continue to look for alternative sources of water, but his has become difficult due to the drought. On October 25, 2021, the Board of Directors approved a Water Conservation Plan, available on our web site, that establishes a four-stage water supply-demand scale to guide LCMWC's response to water supply conditions.

The overall usage has increased by 12% this year compared to 2020. The first four months of 2020 had 7" of rain compared to only 2.0" this year. We are extremely concerned with water usage, in particular outdoor usage. As you may have seen, the State Water Resources Control Board is ready to implement fines targeting wasteful water practices (which may include washing cars, excessive irrigation, and washing of hardscapes). Outdoor irrigation is the single largest use of water, and we urge our customers to turn off irrigation just prior to and after rain events. During the spring, we are asking customers to voluntarily switch from running their system three times a week to just once a week. We are offering a \$100 rebate for WaterSense irrigation controllers that will automatically adjust the irrigation times based on the weather and time of year. Alternatively, you can go to our website and find the weather-based County Water Percentage Adjustment which is adjusted weekly.

Please take advantage of our complimentary water audits (a \$750 value) by our professional staff. What we have regularly found through the water audits is a need to address deferred maintenance of the customer's system. Drip emitters that have popped off, holes in the drip tubing, inefficient older sprinklers, and areas where only dirt is watered. An evaluation of your system may help lower use and your water bill. We are also offering a 25% credit from water audit recommendations not to exceed a \$5000 cap per property.

We also have recently added water saving dishwashers and clothes washers to our rebate program. For more water saving tips and to find out more information on the limited rebate offers, please go to www.lacumbrewater.com. For all questions or comments please email office@lacumbrewater.com or call 805 967-2376. Thank you for conserving.

Kind regards,

Alex Kodriguez Board President